

Government of Jammu and Kashmir  
**Information Technology Department**  
Civil Secretariat, J&K

**NOTIFICATION**


28<sup>th</sup> DECEMBER, 2023

In exercise of the powers conferred under Rule 6 clause (e) of the Jammu and Kashmir Information Technology (Electronic, Service Delivery Rules, 2013) notified vide SRO 89 of 2013 dated: 18/03/2013, read with SRO 356, dated: 07.08.2013, in supersession to all the previous notifications/orders issued by departments/organizations of UT of Jammu and Kashmir, the rates for delivery of all online services to be collected from the citizens of Union Territory of Jammu and Kashmir through the Physical Assisted Counters i.e. authorized Common Service Centres (CSCs) etc are fixed hereunder, which shall be applicable in the Union Territory of Jammu and Kashmir with immediate effect:

**Rates for delivery of Services through Physical Assistance Counters-CSCs etc**

S. No.	Category	Sub-Category	Charges (inclusive of taxes and duties)
1.	G2C services	Charges per service, inclusive of submission of application, scanning and uploading of documents	Rs. 50/- per service
2.	G2B services	Charges per Service, inclusive of submission of application, scanning and uploading of documents	Rs. 75/- per service

Further, the service-wise transaction account be maintained at each CSC, shall be monitored and reconciled on monthly basis by District e-Governance Societies (DeGS) of the respective district. The VLE shall retain 80 percent of the revenue earned on account of service charges in accordance with Guidelines CSC 2.0, dated 03.12.2015 issued by MeitY. The Revenue Sharing Model with regard to remaining 20 percent of the revenue earned, between the UT Government/DeGS/CSC-SPV shall be as per MoU signed between JaKeGA & CSC-SPV.

  
28/12/23

All VLEs to strictly adhere to the Implementation guidelines CSC 2.0, dated 03.12.2015.

**By Order of the Government of Jammu and Kashmir.**

Sd/-

**(Prerna Puri) IAS**


Commissioner/Secretary to the Government  
Information Technology Department

No: IT-Gen/123/2022

Dated: 28.12.2023

**Copy for information to the:**

1. All Financial Commissioners.
2. Principal Secretary to the Hon'ble Lieutenant Government, J&K.
3. All Administrative Secretaries.
4. Joint Secretary (J&K), Ministry of Home Affairs, Government of India.
5. Chief Executive Officer, Jammu and Kashmir e-Governance Agency, J&K.
6. State Informatics Officer, National Informatics Centre, J&K.
7. Private Secretary to the Chief Secretary, UT of J&K.
8. Chief Accounts Officer, Information Technology Department.
9. Private Secretary to Commissioner/Secretary to the Government, Information Technology Department.
10. Incharge Website, IT Department.
11. Notification File.
12. CSC-SPV.

  
(Dr. Rajinder Kumar Khajuria) JKAS  
Additional Secretary to the Government